



HORWOOD HOUSE
HOTEL | SPA | ESTATE



Our Green Policy

Horwood House is keenly aware of its duties and responsibilities to the environment, its employees and to the community.

As a company we will apply the following principles to the work we do to enhance the experience of our guests and staff to ensure we operate with positive benefits to promote long-term sustainability. We are on a journey to achieve rigorous environmental and sustainable practices across our business, which we've called 'Your Green Place in the Country'.

Principles & Values

Our company values are the qualities that define us and set us apart but they are also the principles by which we run our business. It is our CRAFT.

CARING: Grow our operations in a sustainable manner that considers the location of our hotel so that our local area can benefit for years to come. Reduce the negative impact of our operations through recycling, waste management and energy efficiency.

RESPECTFUL: Embed integrity into our decisions so they align with our strategic goals and benefit our people, our local area and the environment.

AUTHENTIC: Conduct business in a manner that is honest, transparent, environmentally responsive and ethical.

FAIR: Conduct business using practices that meet global standards of ethical conduct, which support equality and mutual respect.

TRANSFORMING: Use dynamic thinking and innovative technology to enhance the luxury experience, while adapting and responding to the changing market and global environmental issues.

Our Green Vision: To be the most sustainable, environmentally-responsible hotel in Buckinghamshire, whilst preserving our heritage.



Social Pillar

- We collaborate with as many local suppliers as possible across all areas of the business, even our beetroot and gin! This means fresher ingredients for our guests in 1911 Restaurant & Harry's Bar & Kitchen, less transportation effects as well as close working relationships with the local community.
- Wherever possible we conduct business with regard to the immediate neighbourhood and we are mindful of light and noise pollution.
- We support the local community financially in the form of business rates and staff spending power.
- We actively take part in the local community by volunteering, supporting events and donating prizes.
- Our chosen charity is national homeless charity, Crisis. During our extensive refurbishment we donated furniture including beds, mattresses, pillows and duvets to this worthy cause.
- Many of our staff live locally so have knowledge of local attractions and infrastructure to help our guests have a better experience when staying with us. This also reduces travel affects on the environment.

Crisis Charity Coffee Lounge

Horwood House have teamed up with national homeless charity Crisis and upcycling company Recoup to transform our syndicate break out space into a creative and crafted space for our delegate guests to enjoy, whilst supporting a much-needed charity at this difficult time.

The volunteers and members have carefully restored some spectacular furniture to its former glory and repurposed items to create unique and wonderful creations – shabby chic at its best and great for the environment!

We are so excited to have worked with them on this fantastic project and continue to partner with them by donating 15% of the cost of coffee bought for this space straight back to Crisis.

When not being used by our generous corporate guests, the space is utilised for coworking. Ideal for remote workers in the local community and perfect for driving awareness of this all important cause.

Finally, for every bedroom that a guest is happy not to be serviced during their stay, we donate 1 hot meal to the charity Crisis. This not only supports the charity further and encourages public support, it also creates efficiencies within the hotels operations.



Environmental Pillar



- We conserve energy by installing LED light bulbs where possible
- Movement sensors are used for lights in offices and storage areas where possible
- We have reduced unnecessary spotlights in the building
- Electric vehicle charging points have been installed; we currently have 4 but have infrastructure for 2 more.
- We are striving to eliminate single use plastics throughout the hotel with water supplied in meeting rooms and bedrooms in reusable glass bottles
- We are mindful of the cost of energy, raw materials and labour involved in production. The ordering of all items is carefully controlled to minimise waste. Bulk purchasing is also used where possible to minimise packaging.
- Sustainable food & beverage management is implemented in 1911 Restaurant and Harry's Bar & Kitchen
- Daily energy walks are done by senior management and the use of lighting, heating and air conditioning is constantly monitored to ensure these resources are not wasted whilst not compromising comfort standards.
- Hotel heating is minimised from spring to autumn
- Printing is only done when necessary
- All booking processes are managed digitally to reduce paperwork
- New equipment is chosen with energy efficiency in mind
- Soap dispensers are used in public toilets to reduce the waste from under-utilised soap bars
- Stationery items are reused wherever possible
- Cooking oil is collected by a licensed contractor and recycled or used for bio diesel
- All glass and bottles are recycled
- Bedroom and restaurant linen is changed at intervals that do not compromise our standards or the comfort of our guests whilst economising on usage
- Guests are pro-actively offered the opportunity to assist in minimising energy and chemical consumptions by deciding on less frequent replacement of fresh linen and towels
- Old kitchen and office equipment is recycled by licensed contractors
- Batteries are recycled where possible

We are committed to deliver
**Hospitality from
the heart**
at your Green Place in the Country.